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RIGHTS & RESPONSIBILITIES FOR THOSE RECEIVING THERAPY SERVICES

- Patients have the right to treatment consistent with available resources and accepted standards.
- Patients have the responsibility to provide accurate and complete information about complaints, past illness, hospitalization, medications and other matters relating to their health, to their healthcare provider.
- Patients and visitors have the right to considerate and respectful care, with recognition of personal dignity.
- Patients should be considerate of the rights of other patient's and staff. The patient must respect the property of others and of the facility. ****No Food or Drink in the Office please****
- Patients have the right to privacy and confidentiality (as permitted by law and regulation) concerning medical care.
- Patients have the right to know at all times the identity, professional status, and professional credentials of health care personnel, as well as the names of the health care providers responsible for their care.
- Patients have the right to respectful and responsive care which includes treatment of symptoms.
- Patients also have the right to refuse treatment to the extent permitted by law and government regulations, and to be informed of the consequences of refusal.
- Patients must be advised if the facility proposes to perform research, or include students associated with his or her care or treatment. Patients have the right to refuse to participate in any research projects or student training.
- Patients have the right to an explanation concerning diagnosis, treatment, procedures, in non-medical terms that the patient can understand, in order to make knowledgeable decisions on treatment. Such information should include complications, risks, benefits, and alternative treatments. When it's not medically advisable to give such information to the patient, the information should be provided to appropriate family member or, in their absence, another appropriate person.
- Patients are responsible for participation with the health care provider in designing a treatment plan to include follow up care that they will be able to comply with. This includes keeping appointments on time and notifying the facility when appointments cannot be kept.
- Patients have the right to care and treatment in a safe environment.
- Patients have the right and responsibility to seek information from the Office Staff regarding health care expenses.